MyMeterReads End User Guide

Go to <u>https://new.mymeterreads.com</u> on your browser.

1. Select LOGIN in the upper right corner of page

2. Then select the End User Login

Contact your account representative to request your Property Code to use.



First time users will need to Register with your Email Address



1st time access requires registration	*
$\langle \rangle$	Remember me
	Forgot Your Password?
\backslash	G Sign in with Google
	f Log in with Facebook
	Register with Email Address

Fill out the User Registration completely as shown below.

Enter 1st and Last Name		L End User Example		
enter email address all lowercase		my@mymeterreads.net		
create your own password	*	Password		
re-enter same password as a confirmation	*	Verify Password		
check this box and select applicable pictures to confirm you're not a robot		I'm not a robot		
Click on View Terms to see terms and conditions, (then agree by turning on the selector button	0	View Terms + Sign Up		

First locate your community

- 1. Enter the Property Code provided by your account representative.
- 2. Select "search"
- 3. Verify that the property name is correct, then "Select this Property"

Next locate your home/condo/apt/suite

Using the filter box(es) to narrow down selections in case your community has multiple phases with similar Bldg and Unit ID's. Then add your unit by clicking on Add unit to Dashboard.

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Accounts & Units

Dashboard → Find Accounts & Units					
Search					1
Lets try to find your unit. Use these search utilite	s to find your unit.				
Account Number		Property Code		Address	
		3519			
If you have an account number, this is the most direct way to get to your unit	st OR	Please use the code provided by your billing company.		Please use the street number and name only	
	Q Se	earch	C Clear Fo	m	

Units				
Property Name	Building	Unit 🔺	Utility	Assign
Penrose Water District	I Street	1000	٥.	Add unit to Dashboard
Penrose Water District	S Street	1000	٥.	Add unit to Dashboard
Penrose Water District	I Street	1001	6 °	Add unit to Dashboard
Penrose Water District	L Street	1001	6 °	Add unit to Dashboard
Penrose Water District	11th Street	1002	() *	Add unit to Dashboard
Penrose Water District	L Street	1002	6 °	Add unit to Dashboard

You should see this pop-up when you had successfully added metered points to your End User Account.

Find		
Accounts & Units		
Dashboard → Find Accounts & Units		
Caarab		
Search		
Lets try to find your unit. Use these search utilites to find your unit.		
Account Number	Property Code	Address
If you have an account number, this is the most direct way to get to your unit		OR Please use the s
		O Charles From
	Unit Manned	Clear Form
	onnennapped	
Units		
Property Name	Go to Dashboard	Unit 🔶 Utility
Penrose Water District	I Street	1000
Description District	0.01	1000

Your account/billing representative will need to confirm your account prior to viewing your meter reads dashboard. After your account is confirmed you will log into new.mymeterreads.com with your email address and password. You may want to contact your representative to let them know that you have registered so they can activate your account. This will return you to your dashboard and you will see the current month Usage displayed for each metered point chosen.

Click anywhere on a metered points information chart and it will take you to that specific metered points data where you can view historical information. (see next page for reference).

